

**Joan Hanrahan**

Dear Joan,

My name is Will Paterson. I'm working alongside the organisers of the Dynamic Festival.

I would like to invite you a meeting to discuss your concerns and those indicated by other residents.

*Please confirm if you can attend a meeting next Thursday 9<sup>th</sup> August at 630pm at the College?*

We previously had the go ahead to host this festival in Greenwich. Unfortunately the landlord had to start building work much earlier than planned. We have a very experienced and capable site team, who were then able to work closely with Merton council to develop the appropriate resources to sustain a show at Morden Park.

Following our meeting with the Police we have an extensive deployment of experienced security operatives planned. They will be spread across the ingress and egress route. We will also have a strict search before allowing customers into the festival site. We will then have security spread across the site and 2 response teams, who will monitor the festival site throughout its operation. We can explain this deployment at the meeting.

We will place Security in the grounds of the Church and the retirement home. The security will have a manager and radios. They will ensure that customers do not enter the grounds of either building. We can discuss the plan for this deployment with you and co-ordinate with your stewards.

We have agreed a Policing presence with the local force.

The customers will be warned by email that Nitrous Oxide canisters are prohibited. We will have signs on the access route warning against their use.

We will have CCTV throughout the site including the queue. The CCTV will be monitored on a large screen by a qualified operative. The Police and Council will have access to this CCTV footage throughout the show.

As part of our traffic plan we will have significant numbers of marshals, stewards and security to ensure that customers are able to migrate to and from the site with minimal impact on the local area. The route will be signposted. All customers will also receive an email prior to the event clearly explaining the best ways to get to the site.

We will set up temporary toilets and urinals across the Ingress and Egress route. We will put up signage throughout the ingress and egress route advertising these toilets. Our independent toilet contractor will be responsible for cleaning and restocking these toilets throughout the day. The Toilets will be mentioned on the guide we send to all customers by email.

We will set up large rubbish bins, split into General Waste and Recycling, across the ingress and egress route.

We will have cleaning staff walking the route and out of the site throughout the day. A fresh cleaning team will then conduct an extensive clean up operation after the egress is complete.

We also have recent, successful experience with organising the traffic plan, toilet facilities and cleaning for other London sites.

We have engaged an experienced and stringent noise consultant, who we have used on other sensitive sites recently. The noise consultant has agreed acceptable sound levels with the council's environmental health team. These levels form the core of the Noise Management Policy. We will discuss this Noise Management Policy in detail with the Council on Monday 6<sup>th</sup> August. We will then make any amends suggested, so that we have a strong, effective policy. The Noise Management team will work closely with the independent sound company and site manager to design a plan for the sound system. The noise management team will have highly qualified staff on 4 key points on the perimeter. These staff will have state of the art measuring devices to take regular readings. These readings will be recorded and will be available to the Council after the show. The staff will use radios to manage the sound company in the unlikely event of any of the levels being breached. They will ensure that any breach is rectified within 20 minutes.

Further to this general noise policy, our site manager has been in touch with the Church to get more details of the event in the garden, so that we can put in place mitigating measures.

Our site manager will also contact the Registry and Haig Homes.

We are using a compact footprint inside the park, which we have reduced recently, so that the majority of the park remains available to park users. We have experienced staff on duty at the gates to this site throughout the build, the show and the break out of the site. They will gladly answer any queries from local residents. If there is the interest we can also arrange to show a group of residents the site on the Friday - the day before the show - so you can see the seriousness with which the event is operated.

We will have an extensive entrance with a wide range of aisles for the queues. We will have a large number of security to ensure that the search goes smoothly and quickly. We will also have a strong WiFi link, so that the ticket scanning is not interrupted.

I welcome the opportunity to discuss these plans with you in person next week. Alternatively I'm available on email or on the phone to discuss the matter at greater length.

Kind regards,

Will Paterson

**Mrs M. Robb**

Dear Mrs M.Robb,

My name is Will Paterson. I'm working alongside the organisers of the Dynamic Festival.

I would like to invite you a meeting to discuss your concerns and those indicated by other residents.

*Please confirm if you can attend a meeting next Thursday 9<sup>th</sup> August at 630pm at the College?*

Following our meeting with the Police we have an extensive deployment of experienced security operatives planned. They will be spread across the ingress and egress route. We will also have a strict search before allowing customers into the festival site. We will then have security spread across the site and 2 response teams, who will monitor the festival site throughout its operation. We can explain this deployment at the meeting.

We will place Security in the grounds of the Church and the retirement home. The security will have a manager and radios. They will ensure that customers do not enter the grounds of either building. We can discuss the plan for this deployment with you and co-ordinate with your stewards.

We have agreed a Policing presence with the local force.

The customers will be warned by email that Nitrous Oxide canisters are prohibited. We will have signs on the access route warning against their use.

We will have CCTV throughout the site including the queue. The CCTV will be monitored on a large screen by a qualified operative. The Police and Council will have access to this CCTV footage throughout the show.

As part of our traffic plan we will have significant numbers of marshals, stewards and security to ensure that customers are able to migrate to and from the site with minimal impact on the local area. The route will be signposted. All customers will also receive an email prior to the event clearly explaining the best ways to get to the site.

We will set up temporary toilets and urinals across the Ingress and Egress route. We will put up signage throughout the ingress and egress route advertising these toilets. Our independent toilet contractor will be responsible for cleaning and restocking these toilets throughout the day. The Toilets will be mentioned on the guide we send to all customers by email.

We will set up large rubbish bins, split into General Waste and Recycling, across the ingress and egress route.

We will have cleaning staff walking the route and out of the site throughout the day. A fresh cleaning team will then conduct an extensive clean up operation after the egress is complete.

We also have recent, successful experience with organising the traffic plan, toilet facilities and cleaning for other London sites.

We have engaged an experienced and stringent noise consultant, who we have used on other sensitive sites recently. The noise consultant has agreed acceptable sound levels with the council's environmental health team. These levels form the core of the Noise Management Policy. We will discuss this Noise Management Policy in detail with the Council on Monday 6<sup>th</sup> August. We will then make any amends suggested, so that we have a strong, effective policy. The Noise Management team will work closely with the independent sound company and site manager to design a plan for the sound system. The noise management team will have highly qualified staff on 4 key points on the perimeter. These staff will have state of the art measuring devices to take regular readings. These readings will be recorded and will be available to the Council after the show. The staff will use radios to manage the sound company in the unlikely event of any of the levels being breached. They will ensure that any breach is rectified within 20 minutes.

Further to this general noise policy, our site manager has been in touch with the Church to get more details of the event in the garden, so that we can put in place mitigating measures.

Our site manager will also contact the Registry and Haig Homes.

I welcome the opportunity to discuss these plans with you in person next week. Alternatively I'm available on email or on the phone to discuss the matter at greater length.

Kind regards,

Will Paterson

## Kevin Jackaman

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**From:** Will Paterson [REDACTED]  
**Sent:** 07 August 2018 12:38  
**To:** Kevin Jackaman  
**Subject:** Fwd: Diynamic Festival

----- Forwarded message -----

**From:** Will Paterson [REDACTED]  
**Date:** Tue, Aug 7, 2018 at 8:59 AM  
**Subject:** Diynamic Festival  
**To:** <dennis.pearce@merton.gov.uk>

Dear Dennis,

My name is Will Paterson. I'm working alongside the organisers of the Dynamic Festival.

I would like to invite you a meeting to discuss your concerns and those indicated by other residents.

Please confirm if you can attend a meeting at the The George Inn / Harvester at 630pm this Thursday 9th August?

Following our meeting with the Police we have an extensive deployment of experienced security operatives planned. They will be spread across the ingress and egress route. We will also have a strict search before allowing customers into the festival site. We will then have security spread across the site and 2 response teams, who will monitor the festival site throughout its operation. We can explain this deployment at the meeting.

We will have CCTV throughout the site including the queue. The CCTV will be monitored on a large screen by a qualified operative. The Police and Council will have access to this CCTV footage throughout the show.

As part of our traffic plan we will have significant numbers of marshals, stewards and security to ensure that customers are able to migrate to and from the site with minimal impact on the local area. The route will be signposted. All customers will also receive an email prior to the event clearly explaining the best ways to get to the site.

We will set up temporary toilets and urinals across the Ingress and Egress route. We will put up signage throughout the ingress and egress route advertising these toilets. Our independent toilet contractor will be responsible for cleaning and restocking these toilets throughout the day. The Toilets will be mentioned on the guide we send to all customers by email.

We also have recent, successful experience with organising the traffic plan and toilet facilities for other London sites.

I welcome the opportunity to discuss these plans with you in person next week. Alternatively I'm available on email or on the phone to discuss the matter at greater length.

Kind regards,

Will

## Kevin Jackaman

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**From:** Will Paterson <[REDACTED]>  
**Sent:** 07 August 2018 12:36  
**To:** Kevin Jackaman  
**Subject:** Fwd: Diynamic Festival

----- Forwarded message -----

**From:** Will Paterson <[REDACTED]>  
**Date:** Tue, Aug 7, 2018 at 9:37 AM  
**Subject:** Diynamic Festival  
**To:** [REDACTED] >

Dear Elspeth,

My name is Will Paterson. I'm working alongside the organisers of the Dynamic Festival.

I would like to invite you a meeting to discuss your concerns and those indicated by other residents.

Please confirm if you can attend a meeting at The George Inn / Harvester at 630pm this Thursday 9th August?

We previously had the go ahead to host this festival in Greenwich. Unfortunately the landlord had to start building work much earlier than planned. We have a very experienced and capable site team, who were then able to work closely with Merton council to develop the appropriate resources to sustain a show at Morden Park.

Following our meeting with the Police we have an extensive deployment of experienced security operatives planned. They will be spread across the ingress and egress route. We will also have a strict search before allowing customers into the festival site. We will then have security spread across the site and 2 response teams, who will monitor the festival site throughout its operation. We will explain this deployment at the meeting.

We will place Security in the grounds of the Church and the retirement home. The security will have a manager and radios. They will ensure that customers don't enter the grounds of either building. We can discuss the plan for this deployment with you and co-ordinate with your stewards.

We have agreed a Policing presence with the local force.

The customers will be warned by email that Nitrous Oxide canisters are prohibited. We will have signs on the access route warning against their use.

We will have CCTV throughout the site including the queue. The CCTV will be monitored on a large screen by a qualified operative. The Police and Council will have access to this CCTV footage throughout the show.

As part of our traffic plan we will have significant numbers of marshals, stewards and security to ensure that customers are able to migrate to and from the site with minimal impact on the local area. The route will be signposted. All customers will also receive an email prior to the event clearly explaining the best ways to get to the site.

We will set up temporary toilets and urinals across the Ingress and Egress route. We will put up signage throughout the ingress and egress route advertising these toilets. Our independent toilet contractor will be responsible for cleaning and restocking these toilets throughout the day. The Toilets will be mentioned on the guide we send to all customers by email.

We will set up large rubbish bins, split into General Waste and Recycling, across the ingress and egress route.

We will have cleaning staff walking the route and out of the site throughout the day. A fresh cleaning team will then conduct an extensive clean up operation after the egress is complete.

We also have recent, successful experience with organising the traffic plan, toilet facilities and cleaning for other London sites.

We have engaged an experienced and stringent noise consultant, who we have used on other sensitive sites recently. The noise consultant has agreed acceptable sound levels with the council's environmental health team. These levels form the core of the Noise Management Policy. We will discuss this Noise Management Policy in detail with the Council on Monday 6<sup>th</sup> August. We will then make any amends suggested, so that we have a strong, effective policy. The Noise Management team will work closely

with the independent sound company and site manager to design a plan for the sound system. The noise management team will have highly qualified staff on 4 key points on the perimeter. These staff will have state of the art measuring devices to take regular readings. These readings will be recorded and will be available to the Council after the show. The staff will use radios to manage the sound company in the unlikely event of any of the levels being breached. They will ensure that any breach is rectified within 20 minutes.

Further to this general noise policy, our site manager has been in touch with the Church to get more details of the event in the garden, so that we can put in place mitigating measures.

Our site manager will also contact the Registry and Haig Homes.

We are using a compact footprint inside the park, which we have reduced recently, so that the majority of the park remains available to park users. We have experienced staff on duty at the gates to this site throughout the build, the show and the break out of the site. They will gladly answer any queries from local residents. If there is the interest we can also arrange to show a group of residents the site on the Friday - the day before the show - so you can see the seriousness with which the event is operated.

We will have an extensive entrance with a wide range of aisles for the queues. We will have a large number of security personnel to ensure that the search goes smoothly and quickly. We will also have a strong WiFi link, so that the ticket scanning is not interrupted.

We are in dialogue with the organiser's of the charity run on the Sunday and will work tirelessly to assist with the delivery of their show.

I welcome the opportunity to discuss these plans with you in person next week. Alternatively I'm available on email or on the phone to discuss the matter at greater length.

Kind regards,

Will Paterson

## Kevin Jackaman

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**From:** Will Paterson [REDACTED] >  
**Sent:** 07 August 2018 12:38  
**To:** Kevin Jackaman  
**Subject:** Fwd: Diynamic Festival

----- Forwarded message -----

**From:** Will Paterson <[REDACTED]>  
**Date:** Tue, Aug 7, 2018 at 9:09 AM  
**Subject:** Diynamic Festival  
**To:** [REDACTED] >

Dear Gillian,

My name is Will Paterson. I'm working alongside the organisers of the Dynamic Festival.

I would like to invite you a meeting to discuss your concerns and those indicated by other residents.

Please confirm if you can attend a meeting at The George Inn / Harvester at 630pm this Thursday 9th August?

Following our meeting with the Police we have an extensive deployment of experienced security operatives planned. They will be spread across the ingress and egress route. We will also have a strict search before allowing customers into the festival site. We will then have security spread across the site and 2 response teams, who will monitor the festival site throughout its operation. We can explain this deployment at the meeting.

We will place Security in the grounds of the Church and the retirement home. The security will have a manager and radios. They will ensure that customers do not enter the grounds of either building.

We will have CCTV throughout the site including the queue. The CCTV will be monitored on a large screen by a qualified operative. The Police and Council will have access to this CCTV footage throughout the show.

As part of our traffic plan we will have significant numbers of marshals, stewards and security to ensure that customers are able to migrate to and from the site with minimal impact on the local area. The route will be signposted. All customers will also receive an email prior to the event clearly explaining the best ways to get to the site.

We will set up temporary toilets and urinals across the Ingress and Egress route. We will put up signage throughout the ingress and egress route advertising these toilets. Our independent toilet contractor will be responsible for cleaning and restocking these toilets throughout the day. The Toilets will be mentioned on the guide we send to all customers by email.

We will set up large rubbish bins, split into General Waste and Recycling, across the ingress and egress route.

We also have recent, successful experience with organising the traffic plan and toilet facilities for other London sites.

We have engaged an experienced and stringent noise consultant, who we have used on other sensitive sites recently. The noise consultant has agreed acceptable sound levels with the council's environmental health team. These levels form the core of the Noise Management Policy. We will discuss this Noise Management Policy in detail with the Council on Monday 6<sup>th</sup> August. We will then make any amends suggested, so that we have a strong, effective policy. The Noise Management team will work closely with the independent sound company and site manager to design a plan for the sound system. The noise management team will have highly qualified staff on 4 key points on the perimeter. These staff will have state of the art measuring devices to take regular readings. These readings will be recorded and will be available to the Council after the show. The staff will use radios to manage the sound company in the unlikely event of any of the levels being breached. They will ensure that any breach is rectified within 20 minutes.

Further to this general noise policy, our site manager has been in touch with the Church to get more details of the event in the garden, so that we can put in place mitigating measures.

Our site manager will also contact the Registry and Haig Homes.

We will hand over contact numbers for the landline, which will be in operation on the day for any complaints. This landline will be manned throughout and the member of staff will have a radio link to the noise team.



We are using a compact footprint inside the park, which we have reduced recently, so that the majority of the park remains available to park users. We have experienced staff on duty at the gates to this site throughout the build, the show and the break out of the site. They will gladly answer any queries from local residents. If there is the interest we can also arrange to show a group of residents the site on the Friday - the day before the show - so you can see the seriousness with which the event is operated.

I welcome the opportunity to discuss these plans with you in person next week. Alternatively I'm available on email or on the phone to discuss the matter at greater length.

Kind regards,

Will Paterson

## Kevin Jackaman

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**From:** Will Paterson <[REDACTED]>  
**Sent:** 07 August 2018 12:37  
**To:** Kevin Jackaman  
**Subject:** Fwd: Diynamic Festival

----- Forwarded message -----

**From:** Will Paterson <[REDACTED]>  
**Date:** Tue, Aug 7, 2018 at 9:29 AM  
**Subject:** Diynamic Festival  
**To:** [REDACTED]

Dear David and Vivienne French,

My name is Will Paterson. I'm working alongside the organisers of the Dynamic Festival.

I would like to invite you a meeting to discuss your concerns and those indicated by other residents.

Please confirm if you can attend a meeting at The George Inn / Harvester at 630pm this Thursday 9th August?

We previously had the go ahead to host this festival in Greenwich. Unfortunately the landlord had to start building work much earlier than planned. We have a very experienced and capable site team, who were then able to work closely with Merton council to develop the appropriate resources to sustain a show at Morden Park.

Following our meeting with the Police we have an extensive deployment of experienced security operatives planned. They will be spread across the ingress and egress route. We will also have a strict search before allowing customers into the festival site. We will then have security spread across the site and 2 response teams, who will monitor the festival site throughout its operation. We will explain this deployment at the meeting.

We will place Security in the grounds of the Church and the retirement home. The security will have a manager and radios. They will ensure that customers don't enter the grounds of either building. We can discuss the plan for this deployment with you and co-ordinate with your stewards.

We can extend this security presence to your road to ensure that you do not have difficulties leaving and returning to your property.

We have agreed a Policing presence with the local force.

The customers will be warned by email that Nitrous Oxide canisters are prohibited. We will have signs on the access route warning against their use.

We will have CCTV throughout the site including the queue. The CCTV will be monitored on a large screen by a qualified operative. The Police and Council will have access to this CCTV footage throughout the show.

As part of our traffic plan we will have significant numbers of marshals, stewards and security to ensure that customers are able to migrate to and from the site with minimal impact on the local area. The route will be signposted. All customers will also receive an email prior to the event clearly explaining the best ways to get to the site.

We will set up temporary toilets and urinals across the Ingress and Egress route. We will put up signage throughout the ingress and egress route advertising these toilets. Our independent toilet contractor will be responsible for cleaning and restocking these toilets throughout the day. The Toilets will be mentioned on the guide we send to all customers by email.

We will set up large rubbish bins, split into General Waste and Recycling, across the ingress and egress route.

We will have cleaning staff walking the route and out of the site throughout the day. A fresh cleaning team will then conduct an extensive clean up operation after the egress is complete.

We also have recent, successful experience with organising the traffic plan, toilet facilities and cleaning for other London sites.

We have engaged an experienced and stringent noise consultant, who we have used on other sensitive sites recently. The noise consultant has agreed acceptable sound levels with the council's environmental health team. These levels form the core of the Noise Management Policy. We will discuss this Noise Management Policy in detail with the Council on Monday 6<sup>th</sup> August. We will then make any amends suggested, so that we have a strong, effective policy. The Noise Management team will work closely with the independent sound company and site manager to design a plan for the sound system. The noise management team will have highly qualified staff on 4 key points on the perimeter. These staff will have state of the art measuring devices to take regular readings. These readings will be recorded and will be available to the Council after the show. The staff will use radios to manage the sound company in the unlikely event of any of the levels being breached. They will ensure that any breach is rectified within 20 minutes.

Further to this general noise policy, our site manager has been in touch with the Church to get more details of the event in the garden, so that we can put in place mitigating measures.

Our site manager will also contact the Registry and Haig Homes.

We are using a compact footprint inside the park, which we have reduced recently, so that the majority of the park remains available to park users. We have experienced staff on duty at the gates to this site throughout the build, the show and the break out of the site. They will gladly answer any queries from local residents. If there is the interest we can also arrange to show a group of residents the site on the Friday - the day before the show - so you can see the seriousness with which the event is operated.

We will have an extensive entrance with a wide range of aisles for the queues. We will have a large number of security to ensure that the search goes smoothly and quickly. We will also have a strong WiFi link, so that the ticket scanning is not interrupted.

When making the decision to downsize to one day we looked carefully at the list of artists so that they still have sufficient space to perform.

I welcome the opportunity to discuss these plans with you in person next week. Alternatively I'm available on email or on the phone to discuss the matter at greater length.

Kind regards,

Will Paterson

## Kevin Jackaman

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**From:** Will Paterson [REDACTED]  
**Sent:** 07 August 2018 12:37  
**To:** Kevin Jackaman  
**Subject:** Fwd: Diynamic Festival

----- Forwarded message -----

**From:** Will Paterson <[REDACTED]>  
**Date:** Tue, Aug 7, 2018 at 9:20 AM  
**Subject:** Diynamic Festival  
**To:** <[REDACTED]>

Dear Steve,

My name is Will Paterson. I'm working alongside the organisers of the Dynamic Festival.

I would like to invite you a meeting to discuss your concerns and those indicated by other residents.

Please confirm if you can attend a meeting at The George Tavern / Harvester at 630pm this Thursday 9th August?

We have engaged an experienced and stringent noise consultant, who we have used on other sensitive sites recently. The noise consultant has agreed acceptable sound levels with the council's environmental health team. These levels form the core of the Noise Management Policy. We will discuss this Noise Management Policy in detail with the Council on Monday 6<sup>th</sup> August. We will then make any amends suggested, so that we have a strong, effective policy. The Noise Management team will work closely with the independent sound company and site manager to design a plan for the sound system. The noise management team will have highly qualified staff on 4 key points on the perimeter. These staff will have state of the art measuring devices to take regular readings. These readings will be recorded and will be available to the Council after the show. The staff will use radios to manage the sound company in the unlikely event of any of the levels being breached. They will ensure that any breach is rectified within 20 minutes.

Further to this general noise policy, our site manager has been in touch with the Church to get more details of the event in the garden, so that we can put in place mitigating measures.

Our site manager will also contact the Registry and Haig Homes.

I welcome the opportunity to discuss these plans with you in person next week. Alternatively I'm available on email or on the phone to discuss the matter at greater length.

Kind regards,

Will Paterson

## Kevin Jackaman

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**From:** Will Paterson · [REDACTED]  
**Sent:** 07 August 2018 14:59  
**To:** Kevin Jackaman  
**Subject:** Fwd: Dynamic Festival

----- Forwarded message -----

**From:** Will Paterson [REDACTED] >  
**Date:** Tue, Aug 7, 2018 at 10:07 AM  
**Subject:** Dynamic Festival  
**To:** [REDACTED]  
**Cc:** Ryan Esson [REDACTED]

Dear David,

My name is Will Paterson. I'm working alongside the organisers of the Dynamic Festival.

I would like to invite you a meeting to discuss your concerns and those indicated by other residents.

Please confirm if you can attend a meeting at The George Inn / Harvester at 630pm this Thursday 9th August?

We previously had the go ahead to host this festival in Greenwich. Unfortunately the landlord had to start building work much earlier than planned. We have a very experienced and capable site team, who were then able to work closely with Merton council to develop the appropriate resources to sustain a show at Morden Park.

Following our meeting with the Police we have an extensive deployment of experienced security operatives planned. They will be spread across the ingress and egress route. We will also have a strict search before allowing customers into the festival site. We will then have security spread across the site and 2 response teams, who will monitor the festival site throughout its operation. We can explain this deployment at the meeting.

I attended Eastern Electrics on Saturday. We would like to pay for the 4 security personnel you enlisted to work at the Church and please do let us know if there are other costs associated with the operation to secure the grounds of the site?

My colleague Ryan, on cc, is, I know, liaising with you about the wedding reception for your daughter and will attend the meeting with me on Thursday.

We went to the Registry on Saturday and will replicate the measures put in place by Eastern. As a guide we will only have 2 sound sources while Eastern had 8, so this will make a marked difference.

We will also be putting security personnel to cover the Haig retirement home.

We have agreed a Policing presence with the local force.

The customers will be warned by email that Nitrous Oxide canisters are prohibited. We will have signs on the access route warning against their use.

We will have CCTV throughout the site including the queue. The CCTV will be monitored on a large screen by a qualified operative. The Police and Council will have access to this CCTV footage throughout the show.

We are in discussions with Merton Council to utilise their CCTV cameras along the Ingress and Egress route.

As part of our traffic plan we will have significant numbers of marshals, stewards and security to ensure that customers are able to migrate to and from the site with minimal impact on the local area. The route will be signposted. All customers will also receive an email prior to the event clearly explaining the best ways to get to the site.

We will set up temporary toilets and urinals across the Ingress and Egress route. We will put up signage throughout the ingress and egress route advertising these toilets. Our independent toilet contractor will be responsible for cleaning and restocking these toilets throughout the day. The Toilets will be mentioned on the guide we send to all customers by email.

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We also have recent, successful experience with organising the traffic plan, toilet facilities and cleaning for other London sites.

We have engaged an experienced and stringent noise consultant, who we have used on other sensitive sites recently. The noise consultant has agreed acceptable sound levels with the council's environmental health team. These levels form the core of the Noise Management Policy. The Noise Management team will work closely with the independent sound company and site manager to design a plan for the sound system. The noise management team will have highly qualified staff on 4 key points on the perimeter. These staff will have state of the art measuring devices to take regular readings. These readings will be recorded and will be available to the Council after the show. The staff will use radios to manage the sound company in the unlikely event of any of the levels being breached. They will ensure that any breach is rectified within 20 minutes.

Further to this general noise policy, our site manager has been in touch with the Church to get more details of the event in the garden, so that we can put in place mitigating measures.

Our site manager will also contact the Registry and Haig Homes.

We went to the Travelodge and Harvester on Saturday afternoon and are liaising with both premises to ensure that things remain comfortable there on the show day.

We are working with TFL and our traffic management company to agree a safe and appropriate Pick Up and Drop Off point. We will be using traffic management stewards and security across the Ingress / Egress route. We walked this route on Saturday and have pinpointed where we would like to deploy security. They will be present from Morden tube station and the town centre and all along the route.

We are using a compact footprint inside the park, which we have reduced recently, so that the majority of the park remains available to park users. We have experienced staff on duty at the gates to this site throughout the build, the show and the break out of the site. They will gladly answer any queries from local residents. If there is the interest we can also arrange to show a group of residents the site on the Friday - the day before the show - so you can see the seriousness with which the event is operated.

I welcome the opportunity to discuss these plans with you in person next week. Alternatively I'm available on email or on the phone to discuss the matter at greater length.

Kind regards,

Will Paterson

## Kevin Jackaman

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**From:** Will Paterson [REDACTED]  
**Sent:** 07 August 2018 12:36  
**To:** Kevin Jackaman  
**Subject:** Fwd: Diynamic Festival

----- Forwarded message -----

**From:** Will Paterson [REDACTED] >  
**Date:** Tue, Aug 7, 2018 at 10:00 AM  
**Subject:** Diynamic Festival  
**To:** [REDACTED]  
**Cc:** Ryan Esson [REDACTED] >

Dear Clare,

My name is Will Paterson. I'm working alongside the organisers of the Dynamic Festival.

I would like to invite you a meeting to discuss your concerns and those indicated by other residents.

Please confirm if you can attend a meeting at The George Inn / Harvester at 630pm this Thursday 9th August?

We previously had the go ahead to host this festival in Greenwich. Unfortunately the landlord had to start building work much earlier than planned. We have a very experienced and capable site team, who were then able to work closely with Merton council to develop the appropriate resources to sustain a show at Morden Park.

Following our meeting with the Police we have an extensive deployment of experienced security operatives planned. They will be spread across the ingress and egress route. We will also have a strict search before allowing customers into the festival site. We will then have security spread across the site and 2 response teams, who will monitor the festival site throughout its operation. We can explain this deployment at the meeting.

I attended Eastern Electrics on Saturday. We would like to pay for the 4 security personnel you enlisted to work at the Church and please do let us know if there are other costs associated with the operation to secure the grounds of the site?

My colleague Ryan, on cc, is, I know, liaising with you about the wedding reception for your daughter and will attend the meeting with me on Thursday.

We went to the Registry on Saturday and will replicate the measures put in place by Eastern. As a guide we will only have 2 sound sources while Eastern had 8, so this will make a marked difference.

We will also be putting security personnel to cover the Haig retirement home.

We have agreed a Policing presence with the local force.

The customers will be warned by email that Nitrous Oxide canisters are prohibited. We will have signs on the access route warning against their use.

We will have CCTV throughout the site including the queue. The CCTV will be monitored on a large screen by a qualified operative. The Police and Council will have access to this CCTV footage throughout the show.

We are in discussions with Merton Council to utilise their CCTV cameras along the Ingress and Egress route.

As part of our traffic plan we will have significant numbers of marshals, stewards and security to ensure that customers are able to migrate to and from the site with minimal impact on the local area. The route will be signposted. All customers will also receive an email prior to the event clearly explaining the best ways to get to the site.

We will set up temporary toilets and urinals across the Ingress and Egress route. We will put up signage throughout the ingress and egress route advertising these toilets. Our independent toilet contractor will be responsible for cleaning and restocking these toilets throughout the day. The Toilets will be mentioned on the guide we send to all customers by email.

We will set up large rubbish bins, split into General Waste and Recycling, across the ingress and egress route.

We will have cleaning staff walking the route and out of the site throughout the day. A fresh cleaning team will then conduct an extensive clean up operation after the egress is complete.

We also have recent, successful experience with organising the traffic plan, toilet facilities and cleaning for other London sites.

We have engaged an experienced and stringent noise consultant, who we have used on other sensitive sites recently. The noise consultant has agreed acceptable sound levels with the council's environmental health team. These levels form the core of the Noise Management Policy. The Noise Management team will work closely with the independent sound company and site manager to design a plan for the sound system. The noise management team will have highly qualified staff on 4 key points on the perimeter. These staff will have state of the art measuring devices to take regular readings. These readings will be recorded and will be available to the Council after the show. The staff will use radios to manage the sound company in the unlikely event of any of the levels being breached. They will ensure that any breach is rectified within 20 minutes.

Further to this general noise policy, our site manager has been in touch with the Church to get more details of the event in the garden, so that we can put in place mitigating measures.

Our site manager will also contact the Registry and Haig Homes.

We went to the Travelodge and Harvester on Saturday afternoon and are liaising with both premises to ensure that things remain comfortable there on the show day.

We are using a compact footprint inside the park, which we have reduced recently, so that the majority of the park remains available to park users. We have experienced staff on duty at the gates to this site throughout the build, the show and the break out of the site. They will gladly answer any queries from local residents. If there is the interest we can also arrange to show a group of residents the site on the Friday - the day before the show - so you can see the seriousness with which the event is operated.

I welcome the opportunity to discuss these plans with you in person next week. Alternatively I'm available on email or on the phone to discuss the matter at greater length.

Kind regards,

Will Paterson



## Kevin Jackaman

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**From:** Will Paterson <[REDACTED]>  
**Sent:** 07 August 2018 12:35  
**To:** Kevin Jackaman  
**Subject:** Fwd: Diynamic Festival

----- Forwarded message -----

**From:** Will Paterson [REDACTED]  
**Date:** Tue, Aug 7, 2018 at 10:15 AM  
**Subject:** Diynamic Festival  
**To:** [REDACTED]  
**Cc:** Ryan Esson [REDACTED] >

Dear Katie,

My name is Will Paterson. I'm working alongside the organisers of the Dynamic Festival.

I would like to invite you a meeting to discuss your concerns and those indicated by other residents.

Please confirm if you can attend a meeting at The George Inn / Harvester at 630pm this Thursday 9th August?

We previously had the go ahead to host this festival in Greenwich. Unfortunately the landlord had to start building work much earlier than planned. We have a very experienced and capable site team, who were then able to work closely with Merton council to develop the appropriate resources to sustain a show at Morden Park.

Following our meeting with the Police we have an extensive deployment of experienced security operatives planned. They will be spread across the ingress and egress route. We will also have a strict search before allowing customers into the festival site. We will then have security spread across the site and 2 response teams, who will monitor the festival site throughout its operation. We can explain this deployment at the meeting.

I attended Eastern Electrics on Saturday. We would like to pay for the 4 security personnel you enlisted to work at the Church and please do let us know if there are other costs associated with the operation to secure the grounds of the site?

My colleague Ryan, on cc, is, I know, liaising with your mother about the wedding reception and will attend the meeting with me on Thursday.

We went to the Registry on Saturday and will replicate the measures put in place by Eastern. As a guide we will only have 2 sound sources while Eastern had 8, so this will make a marked difference.

We will also be putting security personnel to cover the Haig retirement home.

We have agreed a Policing presence with the local force.

The customers will be warned by email that Nitrous Oxide canisters are prohibited. We will have signs on the access route warning against their use.

We will have CCTV throughout the site including the queue. The CCTV will be monitored on a large screen by a qualified operative. The Police and Council will have access to this CCTV footage throughout the show.

We are in discussions with Merton Council to utilise their CCTV cameras along the Ingress and Egress route.

As part of our traffic plan we will have significant numbers of marshals, stewards and security to ensure that customers are able to migrate to and from the site with minimal impact on the local area. The route will be signposted. All customers will also receive an email prior to the event clearly explaining the best ways to get to the site.

We will set up temporary toilets and urinals across the Ingress and Egress route. We will put up signage throughout the ingress and egress route advertising these toilets. Our independent toilet contractor will be responsible for cleaning and restocking these toilets throughout the day. The Toilets will be mentioned on the guide we send to all customers by email.

We will set up large rubbish bins, split into General Waste and Recycling, across the ingress and egress route.

We will have cleaning staff walking the route and out of the site throughout the day. A fresh cleaning team will then conduct an extensive clean up operation after the egress is complete.

We also have recent, successful experience with organising the traffic plan, toilet facilities and cleaning for other London sites.

We have engaged an experienced and stringent noise consultant, who we have used on other sensitive sites recently. The noise consultant has agreed acceptable sound levels with the council's environmental health team. These levels form the core of the Noise Management Policy. The Noise Management team will work closely with the independent sound company and site manager to design a plan for the sound system. The noise management team will have highly qualified staff on 4 key points on the perimeter. These staff will have state of the art measuring devices to take regular readings. These readings will be recorded and will be available to the Council after the show. The staff will use radios to manage the sound company in the unlikely event of any of the levels being breached. They will ensure that any breach is rectified within 20 minutes.

Further to this general noise policy, our site manager has been in touch with the Church to get more details of the event in the garden, so that we can put in place mitigating measures.

Our site manager will also contact the Registry and Haig Homes.

We went to the Travelodge and Harvester on Saturday afternoon and are liaising with both premises to ensure that things remain comfortable there on the show day.

We are working with TFL and our traffic management company to agree a safe and appropriate Pick Up and Drop Off point. We will be using traffic management stewards and security across the Ingress / Egress route. We walked this route on Saturday and have pinpointed where we would like to deploy security. They will be present from Morden tube station and the town centre and all along the route.

We are using a compact footprint inside the park, which we have reduced recently, so that the majority of the park remains available to park users. We have experienced staff on duty at the gates to this site throughout the build, the show and the break out of the site. They will gladly answer any queries from local residents. If there is the interest we can also arrange to show a group of residents the site on the Friday - the day before the show - so you can see the seriousness with which the event is operated.

We are in dialogue with the organisers of the charity run on Sunday 9th September to ensure that both events can comfortably co-exist. We will ensure that they are able to operate without left over litter from our show. Our clean up team is extensive and will operate beyond the festival itself throughout the day and the Egress.

I welcome the opportunity to discuss these plans with you in person next week. Alternatively I'm available on email or on the phone to discuss the matter at greater length.

Kind regards,

Will Paterson

## Kevin Jackaman

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**From:** Will Paterson [REDACTED]  
**Sent:** 07 August 2018 12:37  
**To:** Kevin Jackaman  
**Subject:** Fwd: Diynamic Festival

----- Forwarded message -----

**From:** Will Paterson [REDACTED]  
**Date:** Tue, Aug 7, 2018 at 9:27 AM  
**Subject:** Diynamic Festival  
**To:** [REDACTED] <>

Dear Susan,

My name is Will Paterson. I'm working alongside the organisers of the Dynamic Festival.

I would like to invite you a meeting to discuss your concerns and those indicated by other residents.

Please confirm if you can attend a meeting at The George Inn / Harvester at 630pm this Thursday 9th August?

We previously had the go ahead to host this festival in Greenwich. Unfortunately the landlord had to start building work much earlier than planned. We have a very experienced and capable site team, who were then able to work closely with Merton council to develop the appropriate resources to sustain a show at Morden Park.

Following our meeting with the Police we have an extensive deployment of experienced security operatives planned. They will be spread across the ingress and egress route. We will also have a strict search before allowing customers into the festival site. We will then have security spread across the site and 2 response teams, who will monitor the festival site throughout its operation. We will explain this deployment at the meeting.

We will place Security in the grounds of the Church and the retirement home. The security will have a manager and radios. They will ensure that customers do not enter the grounds of either building. We can discuss the plan for this deployment with you and co-ordinate with your stewards.

We have agreed a Policing presence with the local force.

The customers will be warned by email that Nitrous Oxide canisters are prohibited. We will have signs on the access route warning against their use.

We will have CCTV throughout the site including the queue. The CCTV will be monitored on a large screen by a qualified operative. The Police and Council will have access to this CCTV footage throughout the show.

As part of our traffic plan we will have significant numbers of marshals, stewards and security to ensure that customers are able to migrate to and from the site with minimal impact on the local area. The route will be signposted. All customers will also receive an email prior to the event clearly explaining the best ways to get to the site.

We will set up temporary toilets and urinals across the Ingress and Egress route. We will put up signage throughout the ingress and egress route advertising these toilets. Our independent toilet contractor will be responsible for cleaning and restocking these toilets throughout the day. The Toilets will be mentioned on the guide we send to all customers by email.

We will set up large rubbish bins, split into General Waste and Recycling, across the ingress and egress route.

We will have cleaning staff walking the route and out of the site throughout the day. A fresh cleaning team will then conduct an extensive clean up operation after the egress is complete.

We also have recent, successful experience with organising the traffic plan, toilet facilities and cleaning for other London sites.

We have engaged an experienced and stringent noise consultant, who we have used on other sensitive sites recently. The noise consultant has agreed acceptable sound levels with the council's environmental health team. These levels form the core of the Noise Management Policy. We will discuss this Noise Management Policy in detail with the Council on Monday 6<sup>th</sup> August. We will then make any amends suggested, so that we have a strong, effective policy. The Noise Management team will work closely with the independent sound company and site manager to design a plan for the sound system. The noise management team will

have highly qualified staff on 4 key points on the perimeter. These staff will have state of the art measuring devices to take regular readings. These readings will be recorded and will be available to the Council after the show. The staff will use radios to manage the sound company in the unlikely event of any of the levels being breached. They will ensure that any breach is rectified within 20 minutes.

Further to this general noise policy, our site manager has been in touch with the Church to get more details of the event in the garden, so that we can put in place mitigating measures.

Our site manager will also contact the Registry and Haig Homes.

We are using a compact footprint inside the park, which we have reduced recently, so that the majority of the park remains available to park users. We have experienced staff on duty at the gates to this site throughout the build, the show and the break out of the site. They will gladly answer any queries from local residents. If there is the interest we can also arrange to show a group of residents the site on the Friday - the day before the show - so you can see the seriousness with which the event is operated.

We will have an extensive entrance with a wide range of aisles for the queues. We will have a large number of security to ensure that the search goes smoothly and quickly. We will also have a strong WiFi link, so that the ticket scanning is not interrupted.

I welcome the opportunity to discuss these plans with you in person next week. Alternatively I'm available on email or on the phone to discuss the matter at greater length.

Kind regards,

Will Paterson

## Kevin Jackaman

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**From:** Will Paterson [REDACTED]  
**Sent:** 07 August 2018 12:38  
**To:** Kevin Jackaman  
**Subject:** Fwd: Diynamic Festival

----- Forwarded message -----

**From:** Will Paterson [REDACTED]  
**Date:** Tue, Aug 7, 2018 at 9:13 AM  
**Subject:** Diynamic Festival  
**To:** [REDACTED] >

Dear Andrew,

My name is Will Paterson. I'm working alongside the organisers of the Dynamic Festival.

I would like to invite you a meeting to discuss your concerns and those indicated by other residents.

Please confirm if you are able to attend a meeting at The George Inn / Harvester at 630pm this Thursday 9th August?

Following our meeting with the Police we have an extensive deployment of experienced security operatives planned. They will be spread across the ingress and egress route. We will also have a strict search before allowing customers into the festival site. We will then have security spread across the site and 2 response teams, who will monitor the festival site throughout its operation. We can explain this deployment at the meeting.

We will place Security in the grounds of the Church and the retirement home. The security will have a manager and radios. They will ensure that customers do not enter the grounds of either building. We can discuss the plan for this deployment with you and co-ordinate with your stewards.

We have agreed a Policing presence with the local force.

The customers will be warned by email that Nitrous Oxide canisters are prohibited. We will have signs on the access route warning against their use.

We will have CCTV throughout the site including the queue. The CCTV will be monitored on a large screen by a qualified operative. The Police and Council will have access to this CCTV footage throughout the show.

As part of our traffic plan we will have significant numbers of marshals, stewards and security to ensure that customers are able to migrate to and from the site with minimal impact on the local area. The route will be signposted. All customers will also receive an email prior to the event clearly explaining the best ways to get to the site.

We will set up temporary toilets and urinals across the Ingress and Egress route. We will put up signage throughout the ingress and egress route advertising these toilets. Our independent toilet contractor will be responsible for cleaning and restocking these toilets throughout the day. The Toilets will be mentioned on the guide we send to all customers by email.

We will set up large rubbish bins, split into General Waste and Recycling, across the ingress and egress route.

We will have cleaning staff walking the route and out of the site throughout the day. A fresh cleaning team will then conduct an extensive clean up operation after the egress is complete.

We also have recent, successful experience with organising the traffic plan, toilet facilities and cleaning for other London sites.

We are using a compact footprint inside the park, which we have reduced recently, so that the majority of the park remains available to park users. We have experienced staff on duty at the gates to this site throughout the build, the show and the break out of the site. They will gladly answer any queries from local residents. If there is the interest we can also arrange to show a group of residents the site on the Friday - the day before the show - so you can see the seriousness with which the event is operated.

I welcome the opportunity to discuss these plans with you in person next week. Alternatively I'm available on email or on the phone to discuss the matter at greater length.

Kind regards,

Will Paterson

## Kevin Jackaman

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**From:** Will Paterson [REDACTED]  
**Sent:** 07 August 2018 14:59  
**To:** Kevin Jackaman  
**Subject:** Fwd: Diynamic Festival

----- Forwarded message -----

**From:** Will Paterson [REDACTED] >  
**Date:** Tue, Aug 7, 2018 at 9:25 AM  
**Subject:** Diynamic Festival  
**To:** [REDACTED]

Dear Jayesh,

My name is Will Paterson. I'm working alongside the organisers of the Dynamic Festival.

I would like to invite you a meeting to discuss your concerns and those indicated by other residents.

Please confirm if you can attend a meeting at The George Inn / Harvester at 630pm this Thursday 9th August?

We have engaged an experienced and stringent noise consultant, who we have used on other sensitive sites recently. The noise consultant has agreed acceptable sound levels with the council's environmental health team. These levels form the core of the Noise Management Policy. We will discuss this Noise Management Policy in detail with the Council on Monday 6<sup>th</sup> August. We will then make any amends suggested, so that we have a strong, effective policy. The Noise Management team will work closely with the independent sound company and site manager to design a plan for the sound system. The noise management team will have highly qualified staff on 4 key points on the perimeter. These staff will have state of the art measuring devices to take regular readings. These readings will be recorded and will be available to the Council after the show. The staff will use radios to manage the sound company in the unlikely event of any of the levels being breached. They will ensure that any breach is rectified within 20 minutes.

Further to this general noise policy, our site manager has been in touch with the Church to get more details of the event in the garden, so that we can put in place mitigating measures.

Our site manager will also contact the Registry and Haig Homes.

Following our meeting with the Police we have an extensive deployment of experienced security operatives planned. They will be spread across the ingress and egress route. We will also have a strict search before allowing customers into the festival site. We will then have security spread across the site and 2 response teams, who will monitor the festival site throughout its operation. We can explain this deployment at the meeting.

We will place Security in the grounds of the Church and the retirement home. The security will have a manager and radios. They will ensure that customers do not enter the grounds of either building. We can discuss the plan for this deployment with you and co-ordinate with your stewards.

I welcome the opportunity to discuss these plans with you in person next week. Alternatively I'm available on email or on the phone to discuss the matter at greater length.

Kind regards,

Will Paterson

## Kevin Jackaman

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**From:** Will Paterson [REDACTED]  
**Sent:** 07 August 2018 12:36  
**To:** Kevin Jackaman  
**Subject:** Fwd: Diynamic Festival

----- Forwarded message -----

**From:** Will Paterson [REDACTED] >  
**Date:** Tue, Aug 7, 2018 at 9:35 AM  
**Subject:** Diynamic Festival  
**To:** [REDACTED] >

Dear Cynthia,

My name is Will Paterson. I'm working alongside the organisers of the Dynamic Festival.

I would like to invite you a meeting to discuss your concerns and those indicated by other residents.

Please confirm if you can attend a meeting at The George Inn / Harvester at 630pm this Thursday 9th August?

We previously had the go ahead to host this festival in Greenwich. Unfortunately the landlord had to start building work much earlier than planned. We have a very experienced and capable site team, who were then able to work closely with Merton council to develop the appropriate resources to sustain a show at Morden Park.

Following our meeting with the Police we have an extensive deployment of experienced security operatives planned. They will be spread across the ingress and egress route. We will also have a strict search before allowing customers into the festival site. We will then have security spread across the site and 2 response teams, who will monitor the festival site throughout its operation. We will explain this deployment at the meeting.

We will place Security in the grounds of the Church and the retirement home. The security will have a manager and radios. They will ensure that customers don't enter the grounds of either building. We can discuss the plan for this deployment with you and co-ordinate with your stewards.

We have agreed a Policing presence with the local force.

The customers will be warned by email that Nitrous Oxide canisters are prohibited. We will have signs on the access route warning against their use.

We will have CCTV throughout the site including the queue. The CCTV will be monitored on a large screen by a qualified operative. The Police and Council will have access to this CCTV footage throughout the show.

As part of our traffic plan we will have significant numbers of marshals, stewards and security to ensure that customers are able to migrate to and from the site with minimal impact on the local area. The route will be signposted. All customers will also receive an email prior to the event clearly explaining the best ways to get to the site.

We will set up temporary toilets and urinals across the Ingress and Egress route. We will put up signage throughout the ingress and egress route advertising these toilets. Our independent toilet contractor will be responsible for cleaning and restocking these toilets throughout the day. The Toilets will be mentioned on the guide we send to all customers by email.

We will set up large rubbish bins, split into General Waste and Recycling, across the ingress and egress route.

We will have cleaning staff walking the route and out of the site throughout the day. A fresh cleaning team will then conduct an extensive clean up operation after the egress is complete.

We also have recent, successful experience with organising the traffic plan, toilet facilities and cleaning for other London sites.

We have engaged an experienced and stringent noise consultant, who we have used on other sensitive sites recently. The noise consultant has agreed acceptable sound levels with the council's environmental health team. These levels form the core of the Noise Management Policy. We will discuss this Noise Management Policy in detail with the Council on Monday 6<sup>th</sup> August. We will then make any amends suggested, so that we have a strong, effective policy. The Noise Management team will work closely with the independent sound company and site manager to design a plan for the sound system. The noise management team will



have highly qualified staff on 4 key points on the perimeter. These staff will have state of the art measuring devices to take regular readings. These readings will be recorded and will be available to the Council after the show. The staff will use radios to manage the sound company in the unlikely event of any of the levels being breached. They will ensure that any breach is rectified within 20 minutes.

Further to this general noise policy, our site manager has been in touch with the Church to get more details of the event in the garden, so that we can put in place mitigating measures.

Our site manager will also contact the Registry and Haig Homes.

We are using a compact footprint inside the park, which we have reduced recently, so that the majority of the park remains available to park users. We have experienced staff on duty at the gates to this site throughout the build, the show and the break out of the site. They will gladly answer any queries from local residents. If there is the interest we can also arrange to show a group of residents the site on the Friday - the day before the show - so you can see the seriousness with which the event is operated.

We will have an extensive entrance with a wide range of aisles for the queues. We will have a large number of security personnel to ensure that the search goes smoothly and quickly. We will also have a strong WiFi link, so that the ticket scanning is not interrupted.

I welcome the opportunity to discuss these plans with you in person next week. Alternatively I'm available on email or on the phone to discuss the matter at greater length.

Kind regards,

Will Paterson

## Kevin Jackaman

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**From:** Will Paterson [REDACTED]  
**Sent:** 07 August 2018 12:37  
**To:** Kevin Jackaman  
**Subject:** Fwd: Diynamic Festival

----- Forwarded message -----

**From:** Will Paterson [REDACTED]  
**Date:** Tue, Aug 7, 2018 at 9:18 AM  
**Subject:** Diynamic Festival  
**To:** [REDACTED]

Dear Tanya,

My name is Will Paterson. I'm working alongside the organisers of the Dynamic Festival.

I would like to invite you a meeting to discuss your concerns and those indicated by other residents.

Please confirm if you can attend a meeting at The George Inn / Harvester at 630pm this Thursday 9th August?

We previously had the go ahead to host this festival in Greenwich. Unfortunately the landlord had to start building work much earlier than planned. We have a very experienced and capable site team, who were then able to work closely with Merton council to develop the appropriate resources to sustain a show at Morden Park.

Following our meeting with the Police we have an extensive deployment of experienced security operatives planned. They will be spread across the ingress and egress route. We will also have a strict search before allowing customers into the festival site. We will then have security spread across the site and 2 response teams, who will monitor the festival site throughout its operation. We can explain this deployment at the meeting.

We will place Security in the grounds of the Church and the retirement home. The security will have a manager and radios. They will ensure that customers do not enter the grounds of either building. We can discuss the plan for this deployment with you and co-ordinate with your stewards.

We have agreed a Policing presence with the local force.

The customers will be warned by email that Nitrous Oxide canisters are prohibited. We will have signs on the access route warning against their use.

We will have CCTV throughout the site including the queue. The CCTV will be monitored on a large screen by a qualified operative. The Police and Council will have access to this CCTV footage throughout the show.

As part of our traffic plan we will have significant numbers of marshals, stewards and security to ensure that customers are able to migrate to and from the site with minimal impact on the local area. The route will be signposted. All customers will also receive an email prior to the event clearly explaining the best ways to get to the site.

We will set up temporary toilets and urinals across the Ingress and Egress route. We will put up signage throughout the ingress and egress route advertising these toilets. Our independent toilet contractor will be responsible for cleaning and restocking these toilets throughout the day. The Toilets will be mentioned on the guide we send to all customers by email.

We will set up large rubbish bins, split into General Waste and Recycling, across the ingress and egress route.

We will have cleaning staff walking the route and out of the site throughout the day. A fresh cleaning team will then conduct an extensive clean up operation after the egress is complete.

We also have recent, successful experience with organising the traffic plan, toilet facilities and cleaning for other London sites.

We have engaged an experienced and stringent noise consultant, who we have used on other sensitive sites recently. The noise consultant has agreed acceptable sound levels with the council's environmental health team. These levels form the core of the Noise Management Policy. We will discuss this Noise Management Policy in detail with the Council on Monday 6<sup>th</sup> August. We will then make any amends suggested, so that we have a strong, effective policy. The Noise Management team will work closely with the independent sound company and site manager to design a plan for the sound system. The noise management team will

have highly qualified staff on 4 key points on the perimeter. These staff will have state of the art measuring devices to take regular readings. These readings will be recorded and will be available to the Council after the show. The staff will use radios to manage the sound company in the unlikely event of any of the levels being breached. They will ensure that any breach is rectified within 20 minutes.

Further to this general noise policy, our site manager has been in touch with the Church to get more details of the event in the garden, so that we can put in place mitigating measures.

Our site manager will also contact the Registry and Haig Homes.

We are using a compact footprint inside the park, which we have reduced recently, so that the majority of the park remains available to park users. We have experienced staff on duty at the gates to this site throughout the build, the show and the break out of the site. They will gladly answer any queries from local residents. If there is the interest we can also arrange to show a group of residents the site on the Friday - the day before the show - so you can see the seriousness with which the event is operated.

I welcome the opportunity to discuss these plans with you in person next week. Alternatively I'm available on email or on the phone to discuss the matter at greater length.

Kind regards,

Will Paterson

## Kevin Jackaman

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**From:** Will Paterson [REDACTED]  
**Sent:** 07 August 2018 12:37  
**To:** Kevin Jackaman  
**Subject:** Fwd: Diynamic Festival

----- Forwarded message -----

**From:** Will Paterson [REDACTED]  
**Date:** Tue, Aug 7, 2018 at 9:15 AM  
**Subject:** Diynamic Festival  
**To:** [REDACTED]

Dear Patricia and Trevor Spackman,

My name is Will Paterson. I'm working alongside the organisers of the Dynamic Festival.

I would like to invite you a meeting to discuss your concerns and those indicated by other residents.

Please confirm if you can attend a meeting at The George Inn / Harvester at 630pm this Thursday 9th August?

Following our meeting with the Police we have an extensive deployment of experienced security operatives planned. They will be spread across the ingress and egress route. We will also have a strict search before allowing customers into the festival site. We will then have security spread across the site and 2 response teams, who will monitor the festival site throughout its operation. We can explain this deployment at the meeting.

We will place Security in the grounds of the Church and the retirement home. The security will have a manager and radios. They will ensure that customers do not enter the grounds of either building. We can discuss the plan for this deployment with you and co-ordinate with your stewards.

We have agreed a Policing presence with the local force.

The customers will be warned by email that Nitrous Oxide canisters are prohibited. We will have signs on the access route warning against their use.

We will have CCTV throughout the site including the queue. The CCTV will be monitored on a large screen by a qualified operative. The Police and Council will have access to this CCTV footage throughout the show.

As part of our traffic plan we will have significant numbers of marshals, stewards and security to ensure that customers are able to migrate to and from the site with minimal impact on the local area. The route will be signposted. All customers will also receive an email prior to the event clearly explaining the best ways to get to the site.

We will set up temporary toilets and urinals across the Ingress and Egress route. We will put up signage throughout the ingress and egress route advertising these toilets. Our independent toilet contractor will be responsible for cleaning and restocking these toilets throughout the day. The Toilets will be mentioned on the guide we send to all customers by email.

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We also have recent, successful experience with organising the traffic plan, toilet facilities and cleaning for other London sites.

We are using a compact footprint inside the park, which we have reduced recently, so that the majority of the park remains available to park users. We have experienced staff on duty at the gates to this site throughout the build, the show and the break out of the site. They will gladly answer any queries from local residents. If there is the interest we can also arrange to show a group of residents the site on the Friday - the day before the show - so you can see the seriousness with which the event is operated.

I welcome the opportunity to discuss these plans with you in person next week. Alternatively I'm available on email or on the phone to discuss the matter at greater length.

Kind regards,

## Kevin Jackaman

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**From:** Will Paterson [REDACTED]  
**Sent:** 07 August 2018 12:36  
**To:** Kevin Jackaman  
**Subject:** Fwd: Diynamic Festival

----- Forwarded message -----

**From:** Will Paterson [REDACTED]  
**Date:** Tue, Aug 7, 2018 at 9:32 AM  
**Subject:** Diynamic Festival  
**To:** [REDACTED]

Dear Sheemalan,

My name is Will Paterson. I'm working alongside the organisers of the Dynamic Festival.

I would like to invite you a meeting to discuss your concerns and those indicated by other residents.

Please confirm if you can attend a meeting at The George Inn / Harvester at 630pm this Thursday 9th August?

We previously had the go ahead to host this festival in Greenwich. Unfortunately the landlord had to start building work much earlier than planned. We have a very experienced and capable site team, who were then able to work closely with Merton council to develop the appropriate resources to sustain a show at Morden Park.

Following our meeting with the Police we have an extensive deployment of experienced security operatives planned. They will be spread across the ingress and egress route. We will also have a strict search before allowing customers into the festival site. We will then have security spread across the site and 2 response teams, who will monitor the festival site throughout its operation. We will explain this deployment at the meeting.

We will place Security in the grounds of the Church and the retirement home. The security will have a manager and radios. They will ensure that customers don't enter the grounds of either building. We can discuss the plan for this deployment with you and co-ordinate with your stewards.

We have agreed a Policing presence with the local force.

The customers will be warned by email that Nitrous Oxide canisters are prohibited. We will have signs on the access route warning against their use.

We will have CCTV throughout the site including the queue. The CCTV will be monitored on a large screen by a qualified operative. The Police and Council will have access to this CCTV footage throughout the show.

As part of our traffic plan we will have significant numbers of marshals, stewards and security to ensure that customers are able to migrate to and from the site with minimal impact on the local area. The route will be signposted. All customers will also receive an email prior to the event clearly explaining the best ways to get to the site.

We will set up temporary toilets and urinals across the Ingress and Egress route. We will put up signage throughout the ingress and egress route advertising these toilets. Our independent toilet contractor will be responsible for cleaning and restocking these toilets throughout the day. The Toilets will be mentioned on the guide we send to all customers by email.

We will set up large rubbish bins, split into General Waste and Recycling, across the ingress and egress route.

We will have cleaning staff walking the route and out of the site throughout the day. A fresh cleaning team will then conduct an extensive clean up operation after the egress is complete.

We also have recent, successful experience with organising the traffic plan, toilet facilities and cleaning for other London sites.

We have engaged an experienced and stringent noise consultant, who we have used on other sensitive sites recently. The noise consultant has agreed acceptable sound levels with the council's environmental health team. These levels form the core of the Noise Management Policy. We will discuss this Noise Management Policy in detail with the Council on Monday 6<sup>th</sup> August. We will then make any amends suggested, so that we have a strong, effective policy. The Noise Management team will work closely with the independent sound company and site manager to design a plan for the sound system. The noise management team will

have highly qualified staff on 4 key points on the perimeter. These staff will have state of the art measuring devices to take regular readings. These readings will be recorded and will be available to the Council after the show. The staff will use radios to manage the sound company in the unlikely event of any of the levels being breached. They will ensure that any breach is rectified within 20 minutes.

Further to this general noise policy, our site manager has been in touch with the Church to get more details of the event in the garden, so that we can put in place mitigating measures.

Our site manager will also contact the Registry and Haig Homes.

We are using a compact footprint inside the park, which we have reduced recently, so that the majority of the park remains available to park users. We have experienced staff on duty at the gates to this site throughout the build, the show and the break out of the site. They will gladly answer any queries from local residents. If there is the interest we can also arrange to show a group of residents the site on the Friday - the day before the show - so you can see the seriousness with which the event is operated.

We will have an extensive entrance with a wide range of aisles for the queues. We will have a large number of security personnel to ensure that the search goes smoothly and quickly. We will also have a strong WiFi link, so that the ticket scanning is not interrupted.

I welcome the opportunity to discuss these plans with you in person next week. Alternatively I'm available on email or on the phone to discuss the matter at greater length.

Kind regards,

Will Paterson